

SAMPLE Range of Defects Chart

Intended for intermediate compliance programs

RANGE OF DEFECTS							
PRODUCT NAME: _____			MODEL #: _____				
Type of Defect	Defects	Size of Items	Zero Defect	Critical	Major	Minor	Acceptable
Health / Safety	Asses product for potential risks and hazards associated with use and misuse of product	Any size					
	Defect creating a health or safety risk for the consumer	Any size					
	Defect giving rise to a legal non-compliance	Any size					
	Presence of an insect	Any size					
	Presence of mildew	Any size					
General Appearance	Faulty assembly	Any size		Unusable	Difficult to Use	Degraded	
	Distorted edges	Small to medium					
		Large					
	Zip not straight	Small to medium					
		Large					
	Positioning not square	Any size					
	Asymmetry	Small to medium					
		Large					
	Wrongly positioned element	Small to medium					
		Large					
	Wrongly positioned decorative item	Small to medium					
		Large					
	Material is creased / damaged	Any size			Visible Damage	Inconspicuous Damage	Barely Detectable
	Material faults	Small to medium					
		Large					
Material cut out inaccurately	Small to medium						
	Large						

Sample was provided by industry members for the betterment of the promotional products industry.

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Finish	Spots or spotting	Small to medium					
		Large					
	Stains or staining	Small to medium					
		Large					
	Visible scratches	Small to medium					
		Large					
	Visible holes	Any size					
	Bonding defect	Any size					
Sewing fault	Small to medium						
	Large						
Finish	Thread ends left uncut	Any size					
	Pulled threads	Small to medium					
		Large					
	Absence of text or decoration (non-regulatory)	Any size			Difficult to read and detectable by customer	Hardly detectable	Slight damage
	Missing element	Any size		Strongly detracts from quality and brand	Detectable and/or detracts from quality	Undetectable - Does not detract	
Oxidation of a metallic component	Any size		Strongly detracts from quality and brand	Detectable and/or detracts from quality	Undetectable - Does not detract	Not detectable	
Brand logo	Damaged logo	Any size		Illegible or strongly detracts from brand image	Difficult to read or detracts from brand image	Barely noticeable	
	Logo label damaged or logo poorly sewn on	Any size		Illegible or strongly detracts from brand image	Difficult to read or detracts from brand image	Inconspicuous	

